

THE NEWSLETTER OF THE KOOMERANG SKI CLUB

(Incorporating Scotch College Ski Club)

ABN 87004620795

die brettln



Booking Edition, 2017

Booking Information

MEMBER NEWS

www.koomerang.com.au/booking

SUBSCRIPTIONS AND PAYMENTS - OUTSTANDING

A Subscription Notice was sent out in January 2017 and reminder notifications posted at the start of 2017. Any members that have not paid their annual subscription at this stage is non-financial. As a non-financial member no booking rights will be available until the outstanding subscription is paid. Queries can be lodged by email at membership@koomerang.com.au.

The Subscription Notice outlined how to login as a member to the Koomerang website and how to use the payment system, how to update your details, and view your financial transactions with Koomerang.

ANNUAL GENERAL MEETING REMINDER:

The Koomerang Annual General Meeting will be held at 7:30pm. on Wednesday 29th March, 2017 in the Fraser-Smith Theatre, Lithgow Centre, Scotch College.

All members are encouraged to attend.

AGM PAPERS AND COMMITTEE NOMINATIONS:

In accordance with the amendments approved to the Club's Constitution at the 2013 AGM, the AGM Papers and the Nomination Forms for the 2017 Committee have been emailed to all members.

Full financial members and honorary life members of Koomerang Ski Club are eligible to stand for the 2017 Committee and those members who have been nominated, duly proposed and seconded by full financial or life members, will be elected at the Annual General Meeting.

Nominations must be with the Secretary no later than 4pm on Friday 24th March, 2017.

REMINDER - BULLER PARKING PERMITS AND LOCKER STORAGE

Parking Permits

Going up to Buller regularly this year? We have the right to acquire a limited number of Village Access Passes. The club wants to be able to provide this convenience to members that frequently use our lodge and need the convenience to drive right up to the lodge and unload your gear (ie participation in master training, race club etc).

These passes will be at members cost (~\$739) but allow you to save on the heavy cost of the taxi service.

Please register your interest with the Buller Building Manager: David Morely via email (<http://www.koomerang.com.au/members-contacts>).

Lockers

In 2015 new storage lockers were built and available (for hire) for members that plan to stay at the lodge for a minimum of 1 week and 4 weeks during the season. This additional convenience is to help high use members and mitigate the logistics of equipment movement up/down the mountain.

Please register interest with the Buller Building Manager: David Morely via email (<http://www.koomerang.com.au/members-contacts>).

BOOKING INFORMATION FOR THE 2017 SKI SEASON PERIOD DATES

To maintain competitive on-mountain pricing and value to our members and their guests, the Club continues to use season periods, as detailed below.

Buller, Thredbo, Falls Creek and Hotham (per bed)

Low Season	9th June to 22nd June 2017
Peak Season	23rd June to 9th September
Spring Season	10th September to 30th September

DISCOUNT DEALS

Peak Season – Stage 1 Only

All lodges – Full-Week and Mid-Week Bookings

20% discount offered for mid-week stays of 5 days or full week of 7 days requested during **Stage 1** booking process only.

Request must be lodged via Stage 1 booking process to action discounted rates change.

Non-Peak Season

All Lodges – Discounted rates apply in Low and Spring season periods Stage 1 and Stage 2

REDUCED AVAILABILITY AND CLUB EVENTS

At Mt Buller on the following dates at Mt Buller are special events. We try to give priority to members who will be taking part in these events. **If you wish to book a bed on these dates, please make a note in the booking system if you plan to be participating.**

Interschool Trial Weekend	July 28th-30th
VIC Interschool Week	August 21st-27th
Club Championships	August 11th -12th

If requests exceed Stage 1 limits unless priority requests detailed in the booking notes these will be assessed in date order.

If the lodges are not booked up by competing members, beds will be made available in Stage 2 booking.

BOOKING VARIATIONS

Rooms can be selected and booked on a per bed basis

All lodges can now be booked on a per bed basis. The variation though is that members will first need to identify an appropriate room or rooms for their party size, lock in the room and then complete necessary party details on a per bed basis.

Note whilst this does not guarantee the member will secure the entire room (ie if party size does not occupy all beds) we expect that in most cases variations will not result.

Certain events like Championship weekend and Interschool Trials may result in minor adjustments to ensure we can maximize the participation of our membership group and their families.

Bookings – Stage One and Two

Booking dates

Stage One ONLINE Booking – closes April 5th 2017

Members are required to lodge their Stage 1 options by directly entering their Booking Request on the Koomerang Booking system directly. The onus is on the member to adhere to Stage 1 limits.

Members need to book online, any priority groups (contributors to the club – honorary life members, committee, former committee etc) need to add such information with the notes to a particular booking. Members can also use the notes section within a booking if priorities of certain booking request need to be conveyed.

The booking request will automatically load into the booking system and a waitlisted notification will be received by the member for each request lodged. This ensures better accuracy of information and less errors due to manual handling.

The expectation is that member entries will minimise errors and eliminate unnecessary data entry.

Stage One

- Now open. Bookings must be received by completion of **online booking requests by 5th April 2017**.
- For those that can't book on line contact the Booking Liaison Manager.
- Booking notifications confirmed by 12th April 2017 at the latest (via email).
- **Any bookings still listed as Tentative (i.e. awaiting payment) on 17th April 2017 will be cancelled** and those beds will be made available to all members in Stage Two booking.
- Payment for Stage 1 Processing (Booking Rules Section 5) is not required until after your Stage 1 booking requests have been made.

Stage Two

- Stage Two bookings open **19th April 2015**.
- Booking option 1 – online using the Koomerang Booking system.
- Booking option 2 – by email: Send an email request to the relevant booking manager.
- Payment for Stage Two Processing - please refer to Booking Rules Section 5.

GUEST TARIFF TYPES

All Guest Types starting with Member auto-suggest in name entry is step 2 of booking.

Guest Tariff Type	Description
Member (Full, Junior, Life, Senior)	A Full, Junior, or Life member (Associate – Summer only)
Member (Restricted)	A Restricted member.
Guest (Adult)	A guest, of a member, who is 18 or older and is no longer at school.

Guest Child (school student)

The child, at school, of an adult guest invited by a member.

WINTER AND SUMMER RATES 2017

Buller, Thredbo, Falls Creek and Hotham

Winter Rates 2017

BULLER	LOW	PEAK	SPRING
From date	9-Jun	23-Jun	10-Sep
To date	22-Jun	9-Sep	30-Sep
Member (Full, Senior, Life, Junior)	35	55	35
Member (Restricted)	45	82.5	45
Adult Guest	60	110	60
Child Guest (<18yo)	45	80	45

HOTHAM	LOW	PEAK	SPRING
From date	9-Jun	23-Jun	10-Sep
To date	22-Jun	9-Sep	30-Sep
Member (Full, Senior, Life, Junior)	35	55	35
Member (Restricted)	45	94	45
Adult Guest	60	125	60
Child Guest (<18yo)	45	80	45

THREDBO	LOW	PEAK	SPRING
From date	9-Jun	23-Jun	10-Sep
To date	22-Jun	9-Sep	30-Sep
Member (Full, Senior, Life, Junior)	35	55	35
Member (Restricted)	45	86	45
Adult Guest	60	115	60
Child Guest (<18yo)	45	80	45

FALLS CREEK	LOW	PEAK	SPRING	LOW	PEAK	SPRING
	Bunk Room			Ensuite Room		
From date	9-Jun	23-Jun	10-Sep	9-Jun	23-Jun	10-Sep
To date	22-Jun	9-Sep	30-Sep	22-Jun	9-Sep	30-Sep
Member (Full, Senior, Life, Junior)	35	55	35	35	55	35
Member (Restricted)	45	71	45	45	86	45
Adult Guest	60	95	60	60	115	60
Child Guest (<18yo)	45	80	45	45	80	45

- 1 20% discount offered for full week/7 day bookings - Sun to Sat or Fri to Thursday only Request must be lodged via Stage 1 booking process - request in notes of booking
- 2 Spring - Now equates to "Early Summer"

Summer Rates 2016

Buller, Thredbo, Falls Creek and Hotham

2017 Summer

From date	1/10/17
To date	31/12/17
Days of the week	All days
Member (Full, Life, Junior, Associate)	35
Member (Restricted)	45
Child Guest (< 18 yo)	35
Adult Guest Members	60

KOOMERANG SKI CLUB BOOKING RULES 2017

1. Who can book?

- 1.1. Full, Restricted, Senior and Life members may book at any time. Associate members may book accommodation only outside the winter season.
- 1.2. Junior School boy members have full booking rights for the Mount Buller Lodge and Falls Creek Flats and will pay member rates. They are only eligible to book in one accompanying adult as a guest at our Thredbo and Hotham Lodges.
- 1.3. Junior family members do not have any booking rights. This member class pays member accommodation rates when booked in by their full member parent.
- 1.4. Bookings will be accepted only from or on behalf of members who have paid their current annual subscription (ie Financial Members).
- 1.5. A parent or guardian MUST accompany any junior member and, if not a member, can be booked as a guest of the junior member.
- 1.6. Senior and Restricted members must pay the applicable adult guest rate by selecting Guest Tariff Type: Member (Restricted, Social)
- 1.7. The Committee may, in its discretion, consider on a case-by-case basis whether or not to approve a booking request from non-members and the Committee may impose such conditions as it may consider appropriate including the payment of a bond.

2. Guidelines

- 2.1. The names of each member and guest on whose behalf a booking is made must be included in the booking, following the format: surname, given name (eg. Jones, John).
- 2.2. Any changes or substitution of members or guests must be supplied to the booking manager prior to the first night of the relevant booking and any additional booking fee paid.
- 2.3. The member booking a guest into the lodge accepts full responsibility for the conduct of that guest including the costs of any clean up or repairs. In the winter season the member booking a guest must accompany the guest. At other times it is not necessary for the member to accompany the guest, provided that member accepts full responsibility for the guest including costs of any clean up or repairs.
- 2.4. Members must note that the lodge managers are required to check that the names of the people staying at each of our lodges correspond with the names that have been

booked. If a person's name is not on the booking sheet the introducing member is responsible for payment of any additional booking fee.

3. Winter bookings Stage One

- 3.1. Winter bookings will be made available in two stages. In Stage One there are limitations on the number of bookings per member, to maximise the prospect for each member who wishes to book obtaining accommodation.
- 3.2. Each member has a priority booking entitlement in Stage One and may book:
 - (a) A maximum of four weekends and one week or mid-week per member
 - (b) A maximum of one guest per member or alternatively the member may book as guests his or her immediate family, comprising his or her spouse or partner, sons and daughters. This right to book the family in Stage One does not extend to the members' in-laws or grandchildren
 - (c) Priority booking entitlements apply to each member whether the primary booking is in that member's name or that member is recorded as a guest on a booking by another member.
- 3.3. Stage One bookings are open in each year between the dates advised to members by the Committee.
- 3.4. Members must lodge Stage One requests on the booking system and adhere to limitations defined in 3.2. Any other options should be listed within the notes of each online booking request.
- 3.5. The Stage One booking must be submitted via the online booking system and relevant online forms (where applicable) in the first instance, or email to booking_liaison@koomerang.com.au or mail to Koomerang Lodge Bookings, C/- OSCA, Morrison Street, Hawthorn, 3122. If sent by email ensure all details are accurate.
- 3.6. Any booking in Stage One must be:
 - (a) Sunday to Thursday
 - (b) Friday to Thursday
 - (c) Sunday to Saturday
 - (d) Friday and Saturday.
- 3.7. Booking dates must reflect the nights you want to stay.
- 3.8. If the applications for a specific lodge or a particular night exceed the number of available beds, the bookings will be allocated to life members, committee members, work party participants and members who have paid the total payable on their Subscription Notice by the due date in the current and previous years in that order of priority.
- 3.9. If a member wishes to book in more guests than their entitlement in Stage One, the member may in their booking application request the additional beds. If after the allocation of all priority booking entitlements sufficient beds are still available, the member will be allocated the additional beds and, subject to total payment being received no later than 7 days before Stage Two bookings open, the booking will be confirmed.

4. Booking outside Stage One

- 4.1. Members may book for an unlimited number of nights and an unlimited number of guests outside the winter Stage One booking period subject only to bed availability.

4.2. Single night weekend bookings are not permitted. You must pay for two nights.

5. Payment

- 5.1. We can no longer process your credit card payments on your behalf because PAYPAL prohibits centralised payments.
- 5.2. Members may enclose their cheque made payable to “Koomerang Ski Club” with their booking request. The cheque will be banked only if the member’s booking request is accepted and the cheque is for the correct amount.
- 5.3. The preferred method of payment is for members to pay online from the Booking system, which uses PayPal to process credit cards. EFT is available but only by prior arrangement with booking liaison.
- 5.4. If paying by EFT, members should confirm details of the transfer to booking liaison within 24 hours of making the booking.
- 5.5. If a member pays by cheque for an online booking, the member should email booking liaison within 24 hours confirming that the cheque payment has been posted to the Club.
- 5.6. All Stage One bookings not paid for by cheque at the time of booking will be “tentative” and must be paid no later than one week prior to Stage Two winter bookings opening or the booking will be cancelled automatically and the beds will be made available for booking in Stage Two.
- 5.7. Members are to ensure that the Club maintains their current email address. Confirmation by automated email of both the tentative booking and the confirmed booking will be sent to the member at that email address.
- 5.8. Members are responsible for payment for all their own bookings. If a member makes a booking and does not pay online or confirm the EFT or cheque payment by email, the booking may be cancelled. If a booking is cancelled, the member is still responsible for payment for the booking but following payment may be entitled to a refund in accordance with the rules for booking cancellations and changes.

6. Booking Cancellations and Changes

- 6.1. If a member wishes to remove people or nights from a booking or change the name or type of a person nominated in a booking, the member must immediately notify the relevant booking manager either by email or by telephone confirmed by email or letter within 5 business days.
- 6.2. “Peak period” means:
 - (a) the peak winter dates nominated by the Committee in each season; and
 - (b) Easter and such other times when there are major events being held at the relevant Resort, for example the Thredbo Jazz Festival.
- 6.3. If cancellations are made more than 21 days prior to the first night of a peak period booking or more than 7 days prior to the first night of a booking outside a peak period, the member is entitled to a full refund. In this case the member may cancel the booking online and the system will automatically post a credit note to their booking account. Alternatively, the member may immediately notify the relevant booking manager.
- 6.4. The Club offers a “no snow refund” over the winter ski season. If a member wishes to claim a “no snow refund” the member must notify the booking liaison manager by email that the member wishes to cancel a booking at least 2 days

prior to the first night of that booking on the basis that the member considers there are no runs with lifts open for skiing. The member will be entitled to a refund if the booking liaison manager is satisfied on the basis of the snow conditions report for the relevant mountain on the Friday or Wednesday immediately preceding the first night of the booking that there are no runs with lifts open for skiing on that mountain.

- 6.5. Where a cancellation is made on less notice than provided in Rule 6.3 and a “no snow refund” is not applicable, a refund will be made only for the nights/beds that can be rebooked to other members/guests.
- 6.6. If a member is entitled to a refund, the refund will be credited to the member’s booking account to be used against other accommodation. Payment to the member of the unused balance of any refund will not be forwarded to that member until the end of October in each year.